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**What you did**

**My ‘What matters to you?’ day**

**Impact and learning**

Please share your learning from ‘What matters to you?’ day on the next page. We have suggested, below, a few questions that might guide you in providing your reflections. However, please feel free to share in a way that feels right for you.

What did you learn?

What worked well and why?

What did you do?

In what way did asking ‘What matters to you?’ make a difference? For example:

* a carer was provided with respite care in a new or creative way
* an unnecessary test or procedure was not undertaken
* the person managed to achieve more than they expected (or than you expected!)
* the person managed to go direct to the service they required rather than being transferred
* fewer repeat appointments were needed
* the person you were caring for managed to get home earlier than expected

What will you do differently beyond 'What matters to you?' day?

**My details:**

Name:

Organisation name:

Service name:

Contact details:

**My feedback:**